

## **Privacy Policy**

Rev 09/20

| FACTS | WHAT DOES MRV BANKS DO WITH YOUR PERSONAL INFORMATION?   |
|-------|--|
| WHY?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| WHAT? | The types of personal information we collect and share depend on the product or service you have with us. This information can include:  |
|       | <ul> <li>Social Security number and income</li> <li>Account balances and payment history</li> <li>Credit history and credit scores</li> </ul>  |
|       | When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.   |
| HOW?  | All financial companies need to share customer's personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons MRV Banks chooses to share; and whether you can limit this sharing.             |

| Reasons we can share your personal information  | Does MRV<br>Banks share? | Can you limit this sharing? |
|---|--------------------------|-----------------------------|
| For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                      | No                          |
| For our marketing purposes— to offer our products and services to you   | Yes                      | No                          |
| For joint marketing with other financial companies  | No                       | We do not share             |
| For our affiliates' everyday business purposes— information about your transactions and experiences   | Yes                      | No                          |
| For our affiliates' everyday business purposes— information about your creditworthiness   | No                       | We do not share             |
| For our affiliates to market to you   | No                       | We do not share             |
| For non-affiliates to market to you   | No                       | We do not share             |

Questions?

Call: 573-883-8222



| Who is providing this results to the WHAT WE DO  How does MRV Banks personal information?  How does MRV Banks personal information? | protect my  | MRV Banks 871 Ste. Genevieve Drive Ste. Genevieve, MO 63670  To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  We collect your personal information, for example, when you  Open an account or deposit money Pay your bills or apply for a loan Use your credit or debit card |  |  |
|---|---|--|--|--|
| How does MRV Banks personal information? How does MRV Banks   |   | use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  We collect your personal information, for example, when you  Open an account or deposit money Pay your bills or apply for a loan  |  |  |
| personal information?  How does MRV Banks   |   | use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  We collect your personal information, for example, when you  Open an account or deposit money Pay your bills or apply for a loan  |  |  |
|   | collect my  | <ul> <li>Open an account or deposit money</li> <li>Pay your bills or apply for a loan</li> </ul>   |  |  |
| personal information?   |   | Pay your bills or apply for a loan   |  |  |
| personal information?   |   |  |  |  |
|   |   | We also collect your personal information from others, such as credit bureaus affiliates, or other companies.  |  |  |
| Why can't I limit all sharing?  |   | Federal law gives you the right to limit only  |  |  |
|   |   | <ul> <li>Sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> <li>Sharing for non-affiliates to market to you</li> </ul>   |  |  |
|   |   | State laws and individual companies may give you additional rights to limit sharing.   |  |  |
| DEFINITIONS   |   |  |  |  |
| 1 Amiliates   | mpanies related<br>mpanies.   | d by common ownership or control. They can be financial and nonfinancial   |  |  |
|   | Our affiliate is MRV Financial Corp.  |  |  |  |
|   | Companies not related by common ownership or control. They can be financial and nonfinancial companies.   |  |  |  |
|   |   | does not share with non-affiliates so they can market to you   |  |  |
| I JOHN MAIKEUNG I   | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • MRV Banks does not jointly market   |  |  |  |
|   |   |  |  |  |
| Other Important Info  |   |  |  |  |
| •   |   | s under applicable state laws. To the extent these state laws apply, we will   |  |  |
| comply with them when   |   | •  |  |  |
| INCVAUA   | Nevada law requires that we tell you about the option to be placed on our do-not-call list. At any time, you may request to be placed on our internal "Do Not Call" list by calling MRV Banks at 1-833-613-1246 or you may email us at <a href="mailto:cardservices@mrvbanks.com">cardservices@mrvbanks.com</a> . For more information  |  |  |  |
| at  |   |  |  |  |
|   |   | a "Do Not Call" notice requirement, you may also contact the Bureau of   |  |  |
|   |   | ction, Office of the Nevada Attorney General, 555 E. Washington Ave., Suite NV 89101; phone: 1-702-486-3132 or email <a href="mailto:BCPINFO@ag.state.nv.us">BCPINFO@ag.state.nv.us</a> .  |  |  |
| California and Vermont CC Residents w   | In accordance with state law, we will not share information we collect about you with companies outside of our corporate family, except as permitted by law, including, for example with your consent or to service your account. We will not share information about your creditworthiness within our corporate family except with your authorization or consent. For additional information about your rights under the California Consumer Privacy Act, please refer to our California Privacy Policy at <a href="https://www.mrvbanks.com">www.mrvbanks.com</a> . |  |  |  |